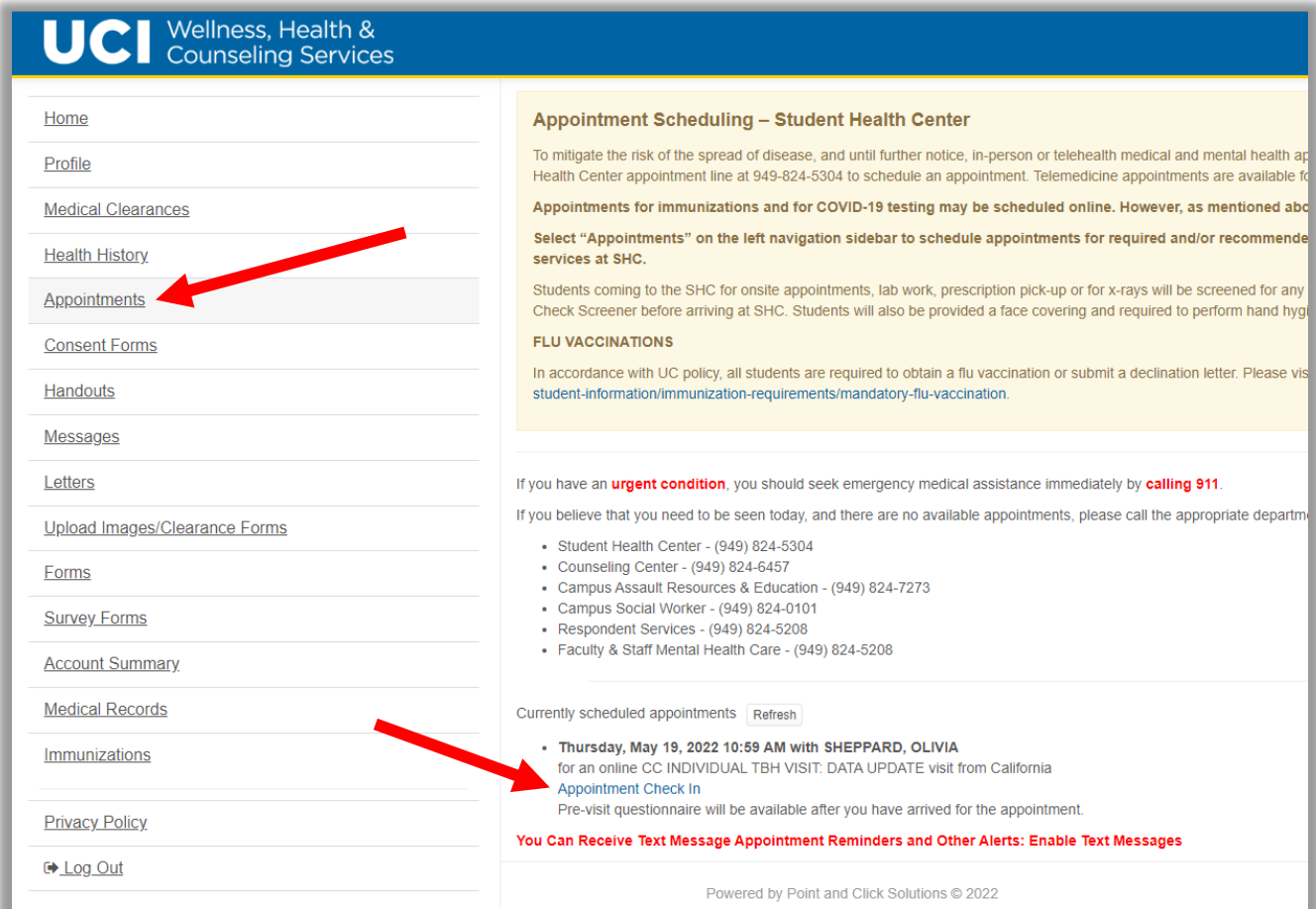


UCI Counseling Center Telehealth interface

May 2022

1. Log in to the student health portal (<https://osh.chs.uci.edu>) a few minutes before your appointment time.
2. Go to the Appointments tab (https://osh.chs.uci.edu/appointments_home.aspx), scroll to the bottom, find the correct appointment, and select “Appointment Check In.” Complete the prompt.



The screenshot shows the UCI Wellness, Health & Counseling Services portal. The left sidebar contains a navigation menu with the following items: Home, Profile, Medical Clearances, Health History, Appointments (highlighted with a red arrow), Consent Forms, Handouts, Messages, Letters, Upload Images/Clearance Forms, Forms, Survey Forms, Account Summary, Medical Records, Immunizations, Privacy Policy, and Log Out. The main content area is titled "Appointment Scheduling – Student Health Center" and contains information about appointment scheduling, including a note about COVID-19 testing and immunizations. Below this, there is a section for "FLU VACCINATIONS" and a list of emergency contacts. At the bottom, there is a section for "Currently scheduled appointments" with a "Refresh" button and a list of appointments. One appointment is listed: "Thursday, May 19, 2022 10:59 AM with SHEPPARD, OLIVIA for an online CC INDIVIDUAL TBH VISIT: DATA UPDATE visit from California". Below this appointment, there is a link for "Appointment Check In" and a note that the pre-visit questionnaire will be available after arrival. A red arrow points to the "Appointment Check In" link. At the bottom of the page, there is a footer that reads "Powered by Point and Click Solutions © 2022".

3. Then, fill out the forms for your appointment type. Instructions for forms can be found at <https://counseling.uci.edu/services/forms-and-documents/electronic-appointment-instructions>.
4. Return to the Appointments tab (https://osh.chs.uci.edu/appointments_home.aspx), scroll to the bottom, and click “Join Meeting” when you are ready.

UCI Counseling Center Telehealth interface

May 2022

The screenshot displays the UCI Counseling Center Telehealth interface. The header includes the UCI logo and the text "Wellness, Health & Counseling Services". A left sidebar contains navigation links: Home, Profile, Medical Clearances, Health History, Appointments (highlighted), Consent Forms, Handouts, Messages, Letters, Upload Images/Clearance Forms, Forms, Survey Forms, Account Summary, Medical Records, Immunizations, Privacy Policy, and Log Out. The main content area is titled "Appointment Scheduling – Student Health Center" and contains several sections: a general notice about appointment scheduling, a section for immunizations and COVID-19 testing, a section for FLU VACCINATIONS, and a list of contact numbers for various services. Below this is a section for "Currently scheduled appointments" with a "Refresh" button. A red arrow points to the "Appointment Check In" link for a scheduled appointment on Thursday, May 19, 2022, at 10:59 AM with SHEPPARD, OLIVIA. The appointment details include "for an online CC INDIVIDUAL TBH VISIT: DATA UPDATE visit from California" and "Pre-visit questionnaire will be available after you have arrived for the appointment." A red text link at the bottom of the appointment section reads "You Can Receive Text Message Appointment Reminders and Other Alerts: Enable Text Messages". The footer of the page states "Powered by Point and Click Solutions © 2022".

The meeting link may not show immediately. If there is no appointment check-in option available with your appointment information in the Appointments tab, please click refresh until the check-in link appears. If you do not see the link ten minutes after your scheduled appointment time, please call our front desk at 949-824-6457.